

Membership Benefits and Frequently Asked Questions

Regional Parks Foundation Access for All Family Membership Program

BENEFITS OF MEMBERSHIP:

- Two personalized Membership Cards
- Two parking placards for free, unlimited day-use parking at all parks East Bay Regional Park District (EBRPD) parks for named cardholders
- **Annual dog pass good for up to 3 dogs**
(for more than 3 dogs, visit www.ebparks.org/rentals-and-permits/permits)
- Horse/Boat trailer permit – (boat launch fees still apply, visit www.ebparks.org/recreation/boating)
- Free swimming during swim season – subject to EBRPD Visitor Rules & Regulations. For a list of swim facilities and seasonal hours, visit www.ebparks.org/recreation/swimming
- Free admission to Ardenwood Historic Farm **on non-event days**
- Free one-year subscription to Compass Magazine and Regional in Nature activity guide
- Camping Discounts - \$10 off per night Nov.-March and \$5 off per night from April-Oct. on one campsite only. \$8 reservation service fee applies. Discounts honored on first-come, first-served basis at campground or by reservation made by phone through EBRPD Reservations Dept. at (888) 327-2757 (select option 2). Discounts will not be applied to online reservations, Convenience Cabins or Group Sites.
- Discounts from Urban Park Concessionaires* –
 - 50% off one-hour tram tours at Angel Island State Park. Please visit www.angelisland.com.
 - 25% off the facility use fee for a weekend group picnic of 10 or more at The Ranch at Little Hills. Please call (925) 837-8158 to reserve.

***Note:** Certain restrictions apply. Discounts cannot be combined. Benefits and prices subject to change.

FREQUENTLY ASKED QUESTIONS:

1. **How do I redeem my Access for All Family Membership and what information do I need to provide?**
To redeem **by mail**, complete all questions on the Pre-Survey and provide your name(s), address, phone number and email address in the blanks of the Gift Certificate and return both documents in the prepaid envelope provided. To redeem **online**, complete the Pre-Survey and Application at:
www.RegionalParksFoundation.org/AccessForAll
2. **What if I have a question or difficulty signing up? Who do I call?**
Please contact the Membership Department at 510-544-2220 or help@regionalparksfoundation.org.
3. **When does my Membership start and when can I begin using it?**
Your Membership starts when your completed Pre-Survey and Gift Certificate are received and processed by our Membership Department or when you complete the Pre-Survey and application online. This will generate a Temporary Membership Receipt to be sent to the email address you provide us with. You may print and use the Temporary Membership Receipt, which is good for 30 days, until you receive your Membership materials. Membership materials will arrive by mail in 14-18 business days.
4. **What do I need to show as proof of Membership when I visit the parks?**
Please be prepared to show your Membership materials (PARKING PLACARD, MEMBERSHIP CARD), AND A PHOTO ID on each visit. You may use the Temporary Membership Receipt until you receive your Membership materials in the mail.

5. **What happens if I haven't received my Membership materials within 4 weeks or I lose my Membership materials?**
Contact the Membership Department for assistance at (510)544-2220 or email help@regionalparksfoundation.org. Please provide your name, phone number or email address.
6. **How long is my Membership good for? Does it expire?**
Your membership **must be redeemed by December 31, 2022**. Upon redemption, your Membership is good for a full year. At the end of one year, you will be able to renew your Membership at a discounted rate after completing the Post-Survey, which will be sent to you at the email and/or mailing address you provide.
7. **What is the definition of "Family" for a Family Membership?**
For the purpose of a Family Membership, a "family" is defined as up to two named individuals (16 years or older) and any children living in the same household (ages 1-17). **Childcare centers, schools, or businesses do not qualify for Family Memberships.**
8. **What if I can't always accompany my child to the Regional Parks? Can I put my child's name on one of the Membership Cards?**
If your child is at least 16 years of age and has a current photo ID, you may list your child as the 2nd named individual on a Family Membership. If your child is under 16 years of age, you may not list your child as the 2nd named individual. Children not listed as the 2nd named individual must be accompanied by the Member in order to use Membership benefits (e.g. swimming).
9. **Do I have to pay for having extra people in my car?**
Parking is charged per car and not per person. The only exception is Ardenwood Historic Farm, which charges an entrance fee. Your Membership waives the entrance fee for you as a Member on non-event days. On event days, you will have to pay the price for that day. All others in your party not covered under your Membership (non-Members) will pay the entry fee. **Proof of Membership with valid photo ID is required.**
10. **What does "day-use parking" mean?**
"Day-use parking" means parking your vehicle in a Regional Park parking lot for one business day; you must remove your vehicle from the lot the same day. **Note:** your day-use parking placard is not valid in the overnight camping parking areas.
11. **If I make camping reservations, will my Membership Cards or Parking Placards cover the second car going into the campsite?**
No. Your Membership covers "day-use parking," which is different from the overnight parking fee for camping. Your camping reservation will cover the fee for one overnight car, but there is an additional fee for the second car.
12. **Can I use my Access for All Family Membership for other park agencies?**
No. You can use your Membership benefits only at the 73 parks within the East Bay Regional Park District. For park locations, see www.ebparks.org/parks.